

I also had added require 'jcode' if RUBY\_VERSION < '1.9' for the other fix.

### **Brett — Sep 29, 2011 11:58 pm**

That means it's not finding `_nr_se` in the returned text, which probably means that the authentication process is failing at some point. That would take more debugging than I can offer on this one, but you might start by dissecting the various calls and spitting the results out to console to see if you're getting expected responses.

### **Eric — Sep 30, 2011 12:15 am**

Hehehe. I copied the fixed line from here. Didn't work, as shown. I ran `rdebug` with it. Says something about invalid multibyte character. Turns out, the single quotes weren't regular old single quotes, they were smart quotes. `"` instead of `'`. Works now! Thanks.