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**Source:** <https://my.remarkbox.com/e57e5ded-a33e-11eb-a02c-040140774501>

**Snapshot:** 2026-05-03T10:45:59Z

**Generator:** Remarkbox 763cacb

*This is a subthread snapshot. The living document lives at the source URI above — it may have been edited, extended, or replied-to since.*



Scan for living  
source

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I am a Qlink Wireless Member and my current LifeLine plan includes UNLIMITED talk, text AND DATA. For several days I have been completely WITHOUT ANY CELLULAR CONNECTIVITY. My device says it is getting 4G LTE but it isn't. Speed tests clock device internet speed at well UNDER 1 Mbps download. I live in Hilo, Hawaii, 96720. I have been a member for over a year and this problem has never happened before. Why? Is QlinkWireless down in Hawai'i?

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